

Operations Graduate

Role Level: 7
Location: Chester office

About Us

We are Oxbury: The only UK bank dedicated to British agriculture. Founded by farmers, bankers, and technologists, we have combined the worlds of financial services, technology, and agriculture to provide bespoke financial products to support the rural economy.

Our mission is to create and grow a sustainable, customer-focused, and innovative bank that supports and champions the financial health of the rural economy.

About the Role

Oxbury's Operations function is the engine of the bank ensuring that we meet and exceed our customers' expectations.

A graduate placement in our Operations team can give you exposure to:

- Lending and savings customers.
- All our operating processes and input to them so we continually making them better.
- Interaction with our IT, Credit & Risk, Sales and Management Information departments – basically the whole bank!
- Involvement in product and process development especially within the User Acceptance Testing environment.
- Quality control and assurance.
- Opportunities to be involved in special projects.
- Early opportunities for Line Management.

We are looking for candidates who have the capacity and confidence to quickly understand work practices and implement them. A knowledge of banking is not essential as we can provide that, but candidates should be committed to undertake the training/reading necessary to understand the regulated environment for the financial industry and apply that knowledge to the processes and controls Oxbury has in place.

Role Responsibilities

This is fast moving environment, and the candidate will have to be comfortable with rapid changes to processes and work prioritisation, often having to rapidly reprioritise work based on business need.

You will have the opportunity to work within our Customer Services, Business Management, Lending Onboarding, and Savings, teams.

All graduates will be assigned a mentor whilst on the graduate scheme who is able to offer advice and guidance through this period of development and learning. In addition to this you will have time with Senior Management which will expose you to the strategic side of the business as well as the operations.

Operations will offer you a wide exposure to many aspects of the bank and provide an excellent foundation to understand how Oxbury works. Being one of the largest teams in Oxbury the opportunity for career progression within Operations is very real, and with the operational experience you will acquire the potential to move to other areas of Oxbury also exist.

Skills / Experience

Required Skills / Experience

To be successful, you will be able to demonstrate an ability to be detailed focused, a willingness to provide feedback and continually learn, flexibility to adapt to the changing working environment, and an ability to work under pressure at times.

Minimum Skills:

Working towards a degree, ideally in Business/Banking but not essential.

Detail focused and able to quickly absorb protocols and follow them.

Team player.

Strong interpersonal skills to deal with multiple stakeholders.

Self-motivated and capable of working on individual responsibilities within a broader team context.

A desire and ability to multi-task.

Interested in joining Oxbury?

Interested candidates should submit their CV and a brief covering letter outlining their experience in agriculture, any previous work experience and why they believe they are suitable for the role. To apply please click [here](#).